

EPIC COMMUNITY CONNECT PROGRAM

Oxford Healthcare IT recruits experienced Epic consultants to ensure hospital systems and physician practices develop and deploy a sustainable Community Connect Program. We have an unparalleled network of senior Epic consultants across the United States, and we deliver results: Oxford fills 7 out of 10 of the Epic assignments for which we compete. Our Epic Practice is led by an industry expert with over 16 years of Epic Enterprise experience who holds multiple Epic certifications, in addition to a clinical background. The combined knowledge of our Epic team allows Oxford Healthcare IT to provide the high level of consulting expertise you've come to expect.

Oxford's consultants utilize industry best practices to integrate Epic applications into our clients' business processes, and guide our clients through all phases of the Community Connect program lifecycle, including, but not limited to, the following areas:

STRATEGIC PLANNING

- Develop and identify Executive Steering Committee sponsors
- Executive team representation
- Operational stakeholders
- Subject matter experts
- Community providers
- CFO
- CMIO
- Develop budget and project funding
- Develop pricing model
- Review terms of third party contracts with internal legal counsel
- Stark and Safe Harbor law compliance
- Client payment requirement
- Implementation costs
- Maintenance cost

PROJECT MANAGEMENT

- Project plan
- Governance structure
- Scope, scope exception process
- Charter
- Timeline
- Project milestones
- KPI
- Risk mitigation
- Project analysis
- Project team training

PROJECT ASSESSMENT

- Technical requirements
- Current state assessment
- Future state workflow
- Foundation assessment (*formerly Model System*)
- Design, build and validate
- Testing, training, data migration and implementation
- End user adoption
- Optimization
- Upgrade strategy

RESOURCE PLANNING

- Project manager
- Build analysts
- Workflow specialists
- Elbow support
- Training
- Physician liaison
- End user adoption
- Help desk

MARKETING

- Communication plan
- Town hall meeting
- Email communication
- Flyers

